Holy Writ High School & Jr. College

CANCELLATION / REFUND POLICY

There is no cancellation option or refund option for the end users after submitting the payment.

In case the Website or Payment Service Provider's webpage, that is linked to the Website, is experiencing any server related issues like 'slow down' or 'failure' or 'session timeout', the User shall, before initiating the second payment, check whether his/her Bank Account has been debited or not and accordingly resort to one of the following options:

 (I) In case the Bank Account appears to be debited, ensure that the payment should not be made twice and if done so immediately contact the school for confirmation.

 (ii) In case the Bank Account is not debited, the user may initiate a fresh transaction to make   payment.

In case of duplicate payment, end user has to approach accounts department of school for refund with proof of the transaction reference and with your bank statement (mandatory).

However, the user agrees that under no circumstances the Payment Gateway Service Provider shall be held responsible for any fraudulent/duplicate transactions and hence no claims should be raised.

For any queries please contact the accounts department of school.